

Welcome to the
2021 Reinventing Quality Virtual Conference,
Lessons Learned from 2020:
Managing and Leveraging Disruptions,
August 9-12, 2021

This conference is convened by the [AAIDD](#), [ANCOR](#), [HSRI](#), [NASDDDS](#), [NLCDD-UDEL](#), [TASH](#), and [RTC on Community Living-UMN](#).

For information on past and future RQ conferences, please visit the [Reinventing Quality Conference](#) website.

FAQs

Is the conference content open to anyone?

Anyone can register for the conference; however, access to the content is limited to registrants of the 2021 Reinventing Quality Conference.

Can I access the recordings later?

Yes, session recordings will be available for one month after the conference. The archive of the conference sessions will remain online for conference registrants through Friday, September 10, 2021.

Where can I get the handouts or slides?

Handouts/slides for the sessions will not posted. Attendees are encouraged to contact the speakers using the chat for session materials.

Are CEUs available?

No, CEUs are not available.

Agenda

Each session is one hour in length and there is a one-hour-long break between sessions. All sessions are captioned in English.

All sessions are presented "semi-live," which means that while the presentation has been pre-recorded, the presenters are live in the chat and available to talk with you throughout their presentation.

Click the links on within the conference home page to see each day's conference agendas and to access the presentations.

The waiting room for sessions opens 5 minutes before the scheduled start time.

Monday, August 9, 2021

All sessions are one hour.

The waiting room for sessions opens 5 minutes before the scheduled start time.

12:00 noon eastern time

Plenary Address:

A Neurodiversity-Oriented Approach to Promoting the Health and Wellbeing of Individuals with IDD

Introduction by Margaret Nygren, AAIDD

Presentation by **Emily Hotez, University of California, Los Angeles**

2:00 pm eastern time

Three Concurrent Sessions:

1. *Building A Culture of Quality and Innovation - Can it Happen in a Crisis?*

Introduction by Monica Graziosi, AAIDD

Presentation by

Kimberly Stock, Missouri DMH

Shelly Thomas, Indiana FSSA

John Vanwicklin, Indiana FSSA

2. *Tools of Engagement and Re-engagement*

Introduction by Jerry Smith, UMN, ICI, RTC on Community Living

Presentation by

Joe Hughes, The Arc of Northern Chesapeake

Sarah Ortiz-Brown, The Arc of Northern Chesapeake
Sherry Beamer, SEEC
Jessica Neely, SEEC

3. *Improving Equitable Access to Health Care*

Introduction by Jerry Smith, UMN, ICI, RTC on Community Living
Presentation by
Elisa Velardo, Connecticut DDD (moderator)
Clarissa Kripke, University of California, San Francisco
Vanessa Bagby-Young, Connecticut DDD
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4:00 pm eastern time

Three Concurrent Sessions:

1. *Out of Crisis Comes Control: An Interactive Map as a Tool for Self-Direction*

Introduction by Laura Thorn, AAIDD
Presentation by
Marian Frattarola-Saulino, Values into Action
Mercedes Witowski, New Jersey DDC
Jennifer Brown, Neighbours, Inc.
Amy Jedele, Values into Action
Anthony Vasquez, Knowbility

2. *Quality Starts with the DSP Workforce*

Introduction by Julie Bershady, UMN, ICI, RTC on Community Living
Presentation by
Amy Hewitt, University of Minnesota, ICI
Peggy Schaick
Deyanelin Gomez

3. *Partnering with People with Disabilities to Change our Systems*

Introduction by Alixe Bonardi, HSRI
Presentation by
Mary Lou Bourne, MSSJ
John Knorr
Erin McGaffigan, Collective Insight

Tuesday, August 10, 2021

All sessions are one hour.
The waiting room for sessions opens 5 minutes before
the scheduled start time.

12:00 noon eastern time

Plenary Session:

Introduction

by Amy Hewitt, RTC on Community Living, UMN

Presentation of the 2021 Moving Mountains Award

by Mark Olson, ICI, UMN; Barbara Merrill, ANCOR; & Joe Macbeth, NADSP. The 2021 award is presented to

1. **New York Alliance for Inclusion & Innovation**, Accepted by Michael Seereiter, Regis Obijiski, & Kirsten Sanchirico
2. **RCM of Washington**, Accepted by Amy Brooks & Susan Brooks
Plenary Address: Looking Forward with ACL

Plenary Address:

Looking Forward with ACL

Presentation by **Alison Barkoff, Administration on Community Living**

2:00 pm eastern time

Three Concurrent Sessions:

1. ***State and National Perspectives on Positive Behavioral Support: DD Agency, National Organization, and National Dataset Examples***
Introduction by Steve Eidelman, NLCDD, UDeI
Presentation by
David Rotholz, University of South Carolina Medical School
Barbara Brent, NASDDDS
Valerie Bradley, HSRI
Meg DePasquale, Maryland DDA
2. ***Developing an Individualized, Shared Supports Model***
Introduction by Nancy Weiss, NLCDD, UDeI
Presentation by
Adam Keenan, West Bay Rhode Island

Julie Wilcox, West Bay Rhode Island
Pam Block

3. *Meaningful Day Services Using a Hybrid Model*

Introduction by Amy Hewitt, UMN, ICI, RTC on Community Living

Presentation by

Staci Jones, Ardmore Enterprises

Ric Andrews, SEEC

4:00 pm eastern time

Three Concurrent Sessions:

1. *Guardianship and Transfer of Rights (GaTor): Lessons Learned From Research Related to Transition-age Youth*

Introduction by Nancy Weiss, NLCDD, UDel

Presentation by

Allison Hall, University of Massachusetts Boston (Facilitator)

Jaime Timmons, University of Massachusetts Boston, ICI

Kamisha Heriveaux, Massachusetts Advocates Standing Strong

Lisa Severino, New York OPWDD

Jennifer Bose, University of Massachusetts Boston, ICI

2. *Building Quality Supports: Implementing Support Beyond Training*

Introduction by Michael Brogioli, TASH

Presentation by

Kelly Nye-Lengerman, University of New Hampshire

John Butterworth, University of Massachusetts Boston

Megan Burr, Washington DDA

Brenda Matson, Washington DDA

Rod Duncan, Washington DDA

Casey Stone-Romero, New Mexico DDSD

3. *Supporting Real Jobs for Real Pay: Resources from the Disability Employment TA Center (DETAC) and Tips from a Self-Advocate on Promoting Competitive, Integrated Employment for People With Disabilities*

Introduction by Julie Bershadsky, UMN, ICI, RTC on Community Living

Presentation by

Nicole LeBlanc, HSRI

Serena Lowe, TASH

Chernet Weldeab, TASH

Wednesday, August 11, 2021

All sessions are one hour.

The waiting room for sessions opens 5 minutes before the scheduled start time.

12:00 noon eastern time

Plenary Address

Taking a Deeper Dive: Diversity, Equity, and Inclusion (DEI) in the IDD Space

Introduction by Valerie Bradley, HSRI

Presentation by **Tawara Goode, Georgetown University**

2:00 pm eastern time

Three Concurrent Sessions:

1. *Mental Health Approaches to Challenging Behavior for Persons With IDD: Using Positive Practice to Shape Change*

Introduction by Alixe Bonardi, HSRI

Presentation by

Tony Thomas, Welcome House

Melissa Cheplic, Robert Wood Johnson Medical School, Rutgers University

2. *Partnerships in a Virtual World*

Introduction by Valerie Bradley, HSRI

Presentation by

Jennifer Lengyl, Total Living Concept

Hope Dittmeier, Mattingly Edge

3. *Social Isolation, Technology, and the Communication Imperative*

Introduction by Steve Eidelman, NCLDD, UDel

Presentation by

Amy Blazawski, Connecticut, DDD

Varian Salters, Connecticut DDD

4:00 pm eastern time

Three Concurrent Sessions:

1. *How are States Supporting Alternatives to Guardianship for Youth With IDD?*

Introduction by Margaret Nygren, AAIDD

Presentation by

Cathy Costanzo, Center for Public Representation

Ruby Moore, Georgia P&A

Fil Clissa, Wisconsin Board for People with Developmental Disabilities

Jordan Anderson, Wisconsin Board for People with Developmental Disabilities

2. *Community Inclusion Through Employment*

Introduction by Michael Brogioli, TASH

Presentation by

Tauna Szymanski, CommunicationFIRST (Moderator)

Emily Shea Tanis, University of Colorado

Jennifer L. White, Able Opportunities, Inc.

Bob Williams, CommunicationFIRST

3. *Measuring Up: How do we Know That we are Making Progress Towards a System That Puts the Person at the Center?*

Introduction by Monica Graziosi, AAIDD

Presentation by

Mary Lou Bourne, MSSJ

Alixé Bonardi, HSRI

Bevin Croft, HSRI

Thursday, August 12, 2021

All sessions are one hour.

The waiting room for sessions opens 5 minutes before the scheduled start time.

2:00 pm eastern time

Three Concurrent Sessions:

1. *Quality Assurance, Licensure, and Certification During the Pandemic: What did we Learn?*

Introduction by Barbara Merrill, ANCOR

Presentation by

Ron Melusky, Pennsylvania PSPID

Kelly Moseley-Miller, Ohio DODD

2. *The COVID Experience: Employment Still Matters*

Introduction by Mary Sowers, NASDDDS

Presentation by

Brian Benshoof, MRCI

John Butterworth, University of Massachusetts Boston, ICI

Kelly Nye-Lengerman, University of New Hampshire

Rie Kennedy-Lizotte, NASDDDS

Susan Klinge, The Arc of Madison County

3. *Person-Centered Practice is Anti-Racist Practice: A Report From the Racial Equity Learning Collaborative*

Introduction by Mary Sowers, NASDDDS

Presentation by

Bevin Croft, HSRI

Vivian Jackson, Georgetown University

Michael Smull, Support Development Associates

Bob Sattler, Support Development Associates

Regina Sisneros Rodriguez, Colorado DHS & MINDSOURCE Brain Injury Network

4:00 pm eastern time

Closing Session:

Lessons Learned in the Era of COVID 19: Vision for a Post Pandemic World

Introduction by Barbara Merrill, ANCOR

Presentation by

Max Barrows

Will Fried

Carrie Varner

Reinventing Quality Code of Conduct

Everyone has the right to be treated with dignity and respect. Please email mnygren@aaidd.org right away to report any abuse during the meeting. The code of conduct is provided below with a version in plain language.

Rules for the Meeting

The meeting planners want to everyone to be treated with respect and dignity.

Behavior that is illegal is not allowed. Behavior that is harmful to others is not allowed. Interrupting the meeting for a long time is also not allowed. These behaviors are against the rules.

There will be serious consequences for rule breakers. Rule breakers may be removed from the meeting.

The rules apply to everyone. People are allowed to disagree with each other. When people disagree they must treat each other with respect and dignity.

The meeting planners are not responsible for the actions of rule breakers. The rule breakers are responsible for their own actions.

Meeting Code of Conduct

The conveners of the Reinventing Quality conference are committed to this event being conducted in an environment in which all individuals are treated with respect and dignity. The conveners provide notice to all attendees, speakers, sponsors, exhibitors, volunteers, guests, or other participants of the conference that any unlawful discriminatory practices, including but not limited to discriminatory harassment, sexual harassment, threats, abuse, and sustained disruption of events are prohibited.

If a participant of the conference engages in prohibited behavior, the conveners reserve the right to take any action they deem appropriate, including but not limited to:

- Remove an individual from any conference activity without warning or refund;
- Prohibit an individual from attending future Reinventing Quality conference activities;
- Exclude an individual from representing a convening organization in future Reinventing Quality conference activities; and/or
- Exclude an individual from serving as a strand leader or speaker in future Reinventing Quality Conference activities.

Such sanctions may be applied regardless of whether or not the offender is a representative of a convening organization. Appropriate sanctions also will be taken toward any individual who knowingly makes a false allegation of harassment.

This policy against harassment is not intended to limit open discussion of the merits of particular work or issues presented at Reinventing Quality conference activities. It applies only to behavior at Reinventing Quality conference activities.

The conveners assume no liability or responsibility for the actions of any member or other activity participant and the conveners are not responsible for protecting the safety of members or participants in Reinventing Quality conference activities.

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See you in person next year!